

The demand for faster delivery is growing



Due to declining letter volumes, Australia Post will introduce a new way to deliver that's more convenient for our customers and better for our Posties.

Our Posties' daily rounds are being extended and split into two parts



The first part

They'll deliver all mail, stopping frequently to deliver more items.



More items

More stops

Regular Letters
Priority Letters
Express Post
Parcels
Unaddressed Mail

The second part

They'll deliver less items making fewer stops to deliver things people need and want more quickly.



Priority items

Parcels
Express Post
Priority Letters

Fewer stops



Parts switch daily

Every day, the parts will switch so all items are still delivered within the updated timeframes.



Delivered



**Smarter.
Better.**



Growing neighbourhoods

This change helps Posties cover growing neighbourhoods in the usual amount of time.

