

Kaupapa Tautoko Kaimahi

Ka whakawāteahia e tō wāhi mahi te Kaupapa Tautoko Kaimahi (EAP) ki ngā kaimahi katoa. Ko te ngako o te ratonga he tautoko i a koe rā ngā wero me ngā taumahatanga o tōu ao ā-mahi, ā-matawhaiaro hoki.

He kaupapa nā tō kaiwhakawhiwhimahi te Your EAP e whaiwāhi atu ai ngā kaimahi katoa ki ngā whakamāherehere, ngā whakaakoranga me te tautoko puta noa i te wāhi mahi me ngā take matawhaiaro.

Ko tā EAP he toko tūao mā ngā ratonga whakamāherehere a ngā mātanga, tae rā anō ki ngā kaimātai hauora hinengaro whai tohu, ngā tauwhiro, ngā kaiwhakamāherehere, ngā kaimanaaki, ngā pouaka whaiwhai mahi, ngā kaiwhakamāherehere umanga, ngā pouaka whakahaere, he aha atu anō. E oti i te Your EAP te tautoko i ngā tini take whānui, tae rā anō ki:

- Ngā patuitanga ā-matawhaiaro, ā-wāhi mahi hoki
- Ngā whakawhitinga ā-umanga, ā-oranga hoki
- Ngā raruraru whakawhitiwhiti whakaaro
- Te moe me te ngenge
- Te whakahaerenga pūtea me ngā whakamaherehere ā-ture
- Ngā panonitanga i te wāhi mahi
- Ngā whakamaherehere taioranga
- Ngā uauatanga aurongo
- Te whanake i te aumangea
- Ngā waranga petipeti, pūroi, waipiro, aha atu hoki
- Te riri me te taikaha
- Te pūkatokato, te pōuri, me te ngaromanga
- Ngā raru i te wāhi mahi
- Te whakangungu hauora me te whakarite i ngā mahi taumaha

- Ngā take hauora hinengaro
- Te hihiri me te kiritau
- Te whakangungu kaiwhakahaere

WHAKAPĀ MAI E TAUTOKONA AI

Ka whakapā ana koe ki tō ratonga EAP, e oti i a koe te kōrero ki tētahi kaiwhakamāherehere ā-waea, ā-kanohi, ā-tuihono rānei. He rite tonu te tū o te tāpuinga hei ngā hāora mahi. Mēnā koe e matea ana te tautoko ā muri i ngā hāora mahi, he āheinga tonu ki te whakamāherehere ā-waea, he tautoko ohotata hoki.

Ko ā Converge International hāora tari, ko te 9:00am - 7:00pm AEST Mane ki te Paraire. E wātea ana hoki te tautoko hei ngā hāora kē atu, ahakoa te hāora, ahakoa te rā ina he tokonga mōrearea, he urupounamu, he tononga tāpuinga rānei.

E whakaherea ana tō wāhi mahi i te āheinga ki tētahi Kaupapa Tautoko Kaimahi (EAP) motuhake.

E tūmataiti ana te Your EAP, ā, e utu kore ana ki ngā kaimahi katoa.



I Ahitereiria whānui waeahia **1300 687 327**

I Aotearoa whānui waeahia **0800 666 367**



Tikina ake te taupānga 'Converge' - te taupānga waea a Converge International i te Android me te Apple. Mō te roanga o ngā kōrero tāutangia i tēnei rā.

HE MŌHIOHIO ANŌ

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convergeinternational.com.au | eap@convergeintl.com.au

HE MEA NUI TŌ HAUORA

TOKONGA KAIMAHI



He tautoko, he whakamāherehere i ngā tini take ā-matawhaiaro, ā-mahi rānei.

TOKONGA WHAKAHAERE



He tautoko whakangungu, āwhina hoki mō ngā take whakahaerenga tātanga me ngā pūkenga ārahitanga.

TOKONGA UMANGA



Te whakamahere i te umanga, ngā āwhina i te tātai pūmanawa me te rapu mahi, ngā pūkenga uiuinga, ngā whakamāherehere umanga.

TOKONGA TOHE



Ngā rautaki, ngā utauta, me ngā whakaakoranga e tau ai te mauri i ngā tūāhuatanga ā-mahi, ā-matawhaiaro rānei.

TOKONGA TAIORANGA ME TE TĀHŪ



He whakamaherehere mō te taioranga, te aumangea, te whai whakaaro, te moenga, te tāokinga, me ngā panonitanga tāhū.

TOKONGA PŪTEA



Ngā whakamāherehere pūtea e tokona ai te tahua, te penapena, ngā pēhitanga pūtea, me ngā raru pūtea anō.

TOKONGA WHĀNAU



He whakamāherehere mā te whānau e hiahia ana ki ngā tokonga puta noa i ngā take ā-whānau, ā-ao whānui hoki/rānei.

TOKONGA Ā-TURE



Kia tae atu ki ngā hui e 2 mō te tokonga a te mātanga ture me ngā āwhina mō te ture ā-whānau, te kainoho/rēti, te hoko whare, ngā tohe kiritaki, te aha atu hoki.

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Ngā Pātai Auau



HE AHA TE EAP?

Ko te Kaupapa Tautoko Kaimahi (EAP) tētahi ratonga whakamāherehere ngaio e whakarato ana i te tokonga tūmataiti, tūao hoki mō ngā tini take ā-mahi, ā-matawhaiaro rānei e pāngia ana koe i te mahi, i te kāinga rānei. Mā EAP koe e whaiwāhi atu ai ki ngā kaimahi ngaio whai tohu, tae noa ki ngā kaimātai hinengaro, ngā tauwhiro, me ngā kaiwhakamāherehere tautoko.

MĀ WAI TĀ MĀTOU RATONGA EAP?

E wātea ana te kaupapa EAP ki ngā kaimahi katoa.

MĀ HEA AU TORO ATU AI KI TE WHAKAMĀHEREHERE EAP?

E oti i a koe te tāpui mā te waea ki **1300 687 327**, te toro ki www.convergeinternational.com.au te pāwhiri rānei ki te ata Tāpuinga i te taupānga a **Converge International**.

HEI ĀHEA PAI AI TAKU WAEA KIA TĀPUIA TĒTAHI HUI EAP?

Ko te 9:00am - 7:00pm AEST Mane ki te Paraire ā mātou hāora tari. Tērā ētahi ratonga e wātea ana ahakoa te hāora, ahakoa te rā, tae rā anō ki te tokonga mōrearea, ngā urupounamu, me ngā tononga tāpuinga.

KI HEA KITEA AI TĒTAHI KAIWHAKAMĀHEREHERE, ME PĒHEA HOKI?

Katoa ngā ratonga whakamāherehere e tukuna ana i te waea, i te hui kiriatia, ā-tinana rānei i tētahi o ngā tari hui a Converge International, ā-kanohi rānei puta noa i te motu me ka hui ki tētahi o ngā kaimahi EAP.

E OTI I A WAI TE TOHUTORO MŌ TE RATONGA WHAKAMĀHEREHERE?

E oti i a koe te tohutoro i a koe anō, e oti hoki i tō kaiwhakahaere. Katoa ngā tohutoronga āu anō e noho tūmataiti ana.

HE AHA NGĀ MŌHIOHIO KA TUKUNA KI TAKU KAIWHAKAWHIWHI MAHI

E ū ana a Converge International ki te whakaute me te tiaki i to tūmataitinga. Katoa ngā mōhiohio ka tukuna ki tō kaiwhakawhiwhi mahi he raraunga whakakaonga, tē tautuhi nei, mā konā e kore e tautuhia ngā mōhiohio a te tangata.

MĀ WAI NGĀ RATONGA WHAKAMĀHEREHERE E UTU?

E utu kore ana a EAP (he herenga tāpuinga). Mā tō kaiwhakawhiwhi mahi ngā utu ratonga EAP e pīkau.

E WĀTEA ANA ANAKE NGĀ WHAKAMĀHEREHERE KI NGĀ RARU Ā-MAHI?

E wātea ana te whakamāherehere EAP ina matea ana e koe te tautoko puta noa i ngā raru ā-wāhi mahi, ā-matawhaiaro, ā-aha atu rānei.

E OTI RĀNEI I AHAU TE KŌRERO KI TĒTAHI I TĒTAHI REO ATU I TE REO PĀKEHĀ?

Ina waeahia e koe te **1300 687 327** ka reo Pāhekā anahe ngā kaikōrero i te waea. Heoti, ina tona e koe, mā Converge International tētahi tangata reo kē e whakarite. He ratonga whakawhiti reo e wātea ana kia tokona tāu waetanga i tōu ake reo.

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