Mental health

Roles and Responsibilities

All members of the organisation play an important role in ensuring psychological health and safety in the workplace. Collaboration and cooperation between leaders, managers and workers is essential for building a safe workplace where mental health issues are not created or exacerbated and any member of the organisation with a mental health related concern is supported and encouraged to seek professional assistance.







The table outlines the key roles/ responsibilities of all parties in managing mental health in the workplace

Employee



Notice significant changes in a colleague's mood or behaviour and are concerned check in with this person



Support an employee with mental ill health



Report all psychosocial (workplace stress) incidents where someone has clearly been affected or is distressed



Promote good mental health by talking openly and positively about mental health in the workplace



Look after your own mental health

People Leader



Identify key psychosocial risks in the workplace and report any incidents



Complete a risk assessment of these risks and implement controls



Recognise when an employee might be experiencing mental ill health



Support an employee who might be experiencing mental ill health



EAP

Seek advise from EAP Manager Assist or People Services if required



Report any critical incident to People Services



Support RTW for non work related

HR



Coach leadership around mental health management



Ensure reporting of psycho social risks/exposures



Report critical incidents to People Services



Call out poor behaviour



Encourage EAP usage for any incidents



Identify hot spots



Support RTW for non work related

People Services



Coach leadership around mental health management



Provide guidance and be a resource



Encourage EAP usage



Identify hot spots

L&D/OD



Consider job fit



Measure effectiveness



Train



Consider psycho-social risks when considering change/pre employment

IM



Setting expectations/ timelines about diagnosis/ prognosis



Support/coach managers and leaders around adjustment and early intervention



Communicate restrictions to team



Manage duty of care



Talk to Dr, and other treating specialist to improve management



Be expert in field



Reinforce

message

safety

Safety



Ensure adequate reporting of any exposures or incidents



assessments



Support/coach manager/ supervisors



Include in safety moments/ talks



Training



Perform observations and give feedback



Consider psychological risk equally with physical risk